

Claim supporting documents (medical insurance)

索償證明文件 (醫療保險)

Latest update 最新修訂 : 03/2022

For claim receive amount below HKD 20,000, the original receipt is only required upon request by our claims handler. 如索償金額低於 20,000 港元，只在我們的理賠員要求時才需遞交正本收據。

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| <p>Personal Accident Cover – Accidental Death and Permanent Disablement
個人意外保障 - 個人意外死亡或永久傷殘</p> | <ul style="list-style-type: none">• Death certificate or presumed death proclaimed by court (disappearance case) (applicable to accidental death claim only)
死亡證或法庭假定死亡證 (失蹤事件) (只適用於意外死亡索償)• Certificate issued by registered medical practitioner certifying the severity of injury and percentage of disablement (applicable to permanent disability claim only)
註冊醫生發出之有關傷殘程度證明書 (只適用於永久傷殘索償)• Police investigation report and outcome (if applicable)
警方調查報告及結果 (如適用)• Certified true copy of the grant of probate/Letters of Administration (applicable to accidental death claim only)
授予遺囑認證書 / 遺產管理書核實副本 (只適用於意外死亡索償)• Attending Physician Statement completed by the attending physician or hospital admission/discharge summary if there was hospitalization (applicable to Hong Kong public hospital only)
如住院，由主診醫生填妥的主診醫生報告或入院摘要 / 出院總結 (只適用於香港公立醫院) |
| <p>Medical expenses
醫療費用</p> | <ul style="list-style-type: none">• Medical receipt(s)
醫療收據<ul style="list-style-type: none">– Hospital – Hospital receipt(s), Doctor professional slip, official receipt and deposit receipt issued by hospital
住院 – 由醫院發出的醫療收據 · 醫生專業收費單 · 正式收據及按金收費單– Outpatient/Day patient/Outpatient surgery – Medical receipt(s) issued by registered medical practitioner showing the patient name, diagnosis of condition, consultation date and medical expenses breakdown
門診 / 日症病人 / 門診手術 - 由註冊醫生發出的醫療收據並列出病人姓名 · 診斷結果 · 診症日期及醫療費用明細• Attending Physician Statement completed by the Attending Physician or Hospital Admission/Discharge Summary (applicable to Hong Kong public hospital only) 由主診醫生填妥的主診醫生報告或入院摘要 / 出院總結 (只適用於香港公立醫院) |
| <p>Hospital cash/Surgical cash
住院現金 / 手術現金</p> | <ul style="list-style-type: none">• Medical receipt(s) issued by hospital/registered medical practitioner with patient name, final diagnosis, consultation date and medical expenses
由醫院 / 註冊醫生發出之醫療收據 · 並詳列病人姓名 · 診斷結果 · 診治日期及醫療費用• Attending Physician Statement completed by the Attending Physician or Hospital Admission/Discharge Summary (applicable to Hong Kong public hospital only) 由主診醫生填妥的主診醫生報告或入院摘要 / 出院總結 (只適用於香港公立醫院) |